

1. TITLE OF THE CERTIFICATE (ES)

Certificado de Profesionalidad de nivel 3 en
SSCG0209 MEDIACIÓN COMUNITARIA

2. TRANSLATED TITLE OF THE CERTIFICATE (EN)

Professional Certificate Level 3 in
SSCG0209 COMMUNITY MEDIATION
(This translation has no legal status)

3. PROFILE OF SKILLS AND COMPETENCES

The holder of this certificate will have acquired the **general competence** to manage alternatives for conflict resolution between people at the community level applying mediation strategies and procedures that facilitate and generate actions that prevent conflicts. This general competence is divided into the following **skill units** (UC):

- Identify and specify the characteristics and needs of the social context of the intervention (UC1038_3).
- Prevent conflicts between different people, actors and social groups (UC1039_3).
- Organise and implement conflict management processes (UC1040_3).
- Carry out the evaluation, monitoring and promotion of mediation as a way of managing conflicts (UC1041_3).
- Include the gender perspective in the social intervention projects (UC1026_3).

The professional skills are acquired through the **learning outcomes** defined within the related Training Modules (MF):

- Social contexts of community intervention (MF1038_3).
- Conflict prevention (MF1039_3).
- Management of conflicts and mediation processes (MF1040_3).
- Evaluation, monitoring and promotion of mediation actions (MF1041_3).
- Promotion of equal opportunities between men and women (MF1026_3).
- Practical training at the workplace in community mediation (MP0169).

(See legal basis for all learning outcomes information acquired by the holder of this Certificate in each MF).

As a reference the learning outcomes include in the Practical training at the workplace that complete and reinforce the learning outcomes acquired in the other training modules, are:

- Participate in the activities analysing the population that is the target of the social intervention and transmit the information obtained.
- Collaborate on the activities associated with conflicts management in the community through a mediation culture perspective.
- Take part in the processes of community mediation.
- Collaborate in the evaluation process of a mediation service or programme.
- Collaborate on the integration of the gender perspective in a project being carried out by the entity.
- Take part in the preparation of proposals for promoting equal opportunities between men and women in projects being implemented by the entity.
- Collaborate on the preparation of a protocol in the case of detection of situations of gender discrimination or inequality between men and women, contextualised to the area where the situation is taking place.
- Take part in the company's working processes, following the rules and instructions established at the workplace.

4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THIS CERTIFICATE

The holder of this certificate may work in the public and private sector in different centres, facilities or services for people, groups or institutions where situations that may give rise to conflict can appear. The holder may work in the following centres and facilities: Mediation services of the local or regional government authorities; Mediation services of non-profit and profit organisations; and Mediation services of associations and foundations. The most pertinent occupations and positions are:

- Intercultural mediator.
- Neighbourhood and community mediation worker.

5. OFFICIAL BASIS OF THE CERTIFICATE

Name and status of the national/regional authority providing accreditation/recognition of the certificate

The Ministry of Employment and Social Security or the corresponding autonomous regional administration within the scope of its competence, in the name of the King. The certificate is valid throughout Spain.

Level of the certificate

The Professional Certificate Level 3 of the National Repertoire of Professional Certificates corresponds to level 4 of the International Standard Classification of Education (ISCED-P 2011).

The European Qualification Framework (EQF) level:

Grading scale/Pass requirements

The grading scale and pass level of the training modules are expressed on a scale of 0 to 10. The minimum score for a pass is 5 in every training module including a pass in the practical training at the workplace module.

The grading system is as follows:

- FAIL: 0 to 4.9
- PASS-SATISFACTORY: 5 to 6.9
- PASS-GOOD: 7 to 8.9
- PASS-EXCELLENT: 9 to 10

Access to next level of education/training

This Professional Certificate Level 3 gives access to Professional Certificate Level 3 within the same professional area and family.

For validation purposes, the educational authorities will recognise the professional module or modules of the VET diplomas corresponding to the skills units included in the training modules of this certificate.

Legal basis

Amended by Royal Decree 721/2011 of May 20th, establishing four professional certificates in the professional family Sociocultural and Community Services, which are included in the National Repertoire of Professional Certificates, and updating the professional certificates established as Appendices I and II of Royal Decree 1379/2008 of August 1st. (Appendix IV, Code: SSCG0209).

6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

This certificate may be acquired by:

1. Training: Completion with a pass grade of the face-to-face or online training programme.
2. Recognition of the professional skills acquired through professional experience or non-formal training (prior learning): Completion of a process of skills evaluation and accreditation in all the skills units making up the professional certificate.
3. Dual training: Completion of a training and apprenticeship contract, which may range from 1 year (or 6 months, if stipulated as such in the collective agreement) to 3 years, during which effective working time is combined with time dedicated to training under the training programme for the professional certificate.

The training method (number 1 above) requires successful completion of the training modules and the practical training at the workplace:

Description of vocational training received	Percentage of total programme (%)	Duration (hours)
Training modules	81	340
Practical training at the workplace	19	80
Total duration of training leading to the certificate		420

Entry/access requirements:

- *Bachiller* Diploma (upper secondary education); or
- Professional Certificate Level 2 in the same professional area.
- If neither of the above or higher certifications are held, a pass in the key skills tests.

Additional information: Professional certificates are instruments for official accreditation of the professional qualifications in the National Catalogue of Professional Qualifications for all economic activities, within the scope of the labour administration. The National Repertoire of Professional Certificates is divided into three qualification levels (Level 1, Level 2 and Level 3), and by sectors into 26 professional families and 102 professional areas. More information is available at: www.sepe.es

National Europass Centre: www.sepie.es

(*) Explanatory note: This document is designed to provide additional information about the specified certificate, but has no legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications; Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates; and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information is available at: <http://europass.cedefop.eu.int>

Information on Professional Certificates of the Map of Qualifications and Vocational Training in Spain

