

1. TITLE OF THE CERTIFICATE (ES) Certificado de Profesionalidad de nivel 1 en TMVO0112 OPERACIONES AUXILIARES DE ASISTENCIA A PASAJEROS, EQUIPAJES, MERCANCÍAS Y AERONAVES EN AEROPUERTOS
--

2. TRANSLATED TITLE OF THE CERTIFICATE (EN) Professional Certificate Level 1 in TMVO0112 AUXILIARY OPERATIONS OF ASSISTANCE TO PASSENGERS, LUGGAGE, CARGO AND AIRCRAFTS IN AIRPORTS (This translation has no legal status)

3. PROFILE OF SKILLS AND COMPETENCES
<p>The holder of this certificate will have acquired the general competence to carry out auxiliary operations of attention to passengers, luggage and cargo handling at airport terminals, as well as aircraft ramp assistance following instructions received with the required quality, responding to the needs of people with disabilities, applying current legislation, considering the principles of universal accessibility and operations security complying with occupational and environmental risks prevention plan. This general competence is divided into the following skill units(UC):</p> <ul style="list-style-type: none"> – Carry out auxiliary operations of assistance to passengers in airports (UC2209_1). – Carry out auxiliary operations of luggage assistance in airport (UC2210_1). – Carry out auxiliary operations of goods assistance in the air cargo terminal (UC2211_1). – Carry out auxiliary operations of assistance to the aircraft (UC2212_1). <p>The professional skills are acquired through the learning outcomes defined within the related Training Modules (MF):</p> <ul style="list-style-type: none"> – Auxiliary operations of assistance to passengers in airports (MF2209_1). – Auxiliary operations of luggage assistance in airports (MF2210_1). – Auxiliary operations of goods assistance in air cargo terminals (MF2211_1). – Auxiliary operations of aircraft assistance (MF2212_1). – Practical training at the workplace in auxiliary operations of assistance to passengers, luggage, cargo and aircrafts at airports (MP0534). <p>(See legal basis for all learning outcomes information acquired by the holder of this Certificate in each MF).</p> <p>As a reference the learning outcomes include in the Practical training at the workplace that complete and reinforce the learning outcomes acquired in the other training modules, are:</p> <ul style="list-style-type: none"> – Carry out basic passengers assistance activities in the airport area. – Carry out assistance activities to passengers and crew in the airport area. – Carry out auxiliary operations of luggage and goods assistance in airport terminals. – Carry out auxiliary operations of luggage and cargo at the airport runway. – Load and unload the aircraft. – Carry out on land service operations to the aircraft. – Participate in the working processes of the company, following the rules and instructions established at the workplace.

4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THIS CERTIFICATE

The holder of this certificate may work in the economic sectors related to air transport of passengers and goods; support activities for air transportation and cargo handling. The most relevant occupations and work positions are:

- Loaders and unloaders of rail, air and/or road transports.
- Handling auxiliary agent (cargo and mail).
- Auxiliary airport loading auxiliary agent.
- Porters.
- Forklift drivers operators in general.
- Auxiliary ramp assistant.
- Ramp handling agent assistant.
- Handling passage auxiliary agent.
- General agent of auxiliary services.
- Airport ramp auxiliary agent.
- Airport ticket auxiliary agent.
- Auxiliary service agent.
- Auxiliary agent PRM (passengers with reduced mobility).
- Auxiliary airport PRM agent (passengers with reduced mobility).

In the auxiliary operations that require driving a vehicle, the driver must be in possession of the driving license for that vehicles (B, B1, BTP or others). Also, it must have licenses or permits to enter areas of movement of each airport grounds and meet safety regulations in accordance platform indicate the competent authority in the Airport.

5. OFFICIAL BASIS OF THE CERTIFICATE

Name and status of the national/regional authority providing accreditation/recognition of the certificate

The Ministry of Employment and Social Security or the corresponding autonomous regional administration within the scope of its competence, in the name of the King. The certificate is valid throughout Spain.

Level of the certificate

The Professional Certificate Level 1 of the National Repertoire of Professional Certificates corresponds to level 2 of the International Standard Classification of Education (ISCED-P 2011).

The European Qualification Framework (EQF) level:

Grading scale/Pass requirements

The grading scale and pass level of the training modules are expressed on a scale of 0 to 10. The minimum score for a pass is 5 in every training module including a pass in the practical training at the workplace module.

The grading system is as follows:

- FAIL: 0 to 4.9
- PASS-SATISFACTORY: 5 to 6.9
- PASS-GOOD: 7 to 8.9
- PASS-EXCELLENT: 9 to 10

Access to next level of education/training

This Professional Certificate Level 1 gives access to Professional Certificate Level 2 within the same professional area and family.

For validation purposes, the educational authorities will recognise the professional module or modules of the VET diplomas corresponding to the skills units included in the training modules of this certificate.

Legal basis

Royal Decree 992/2013 of December 13th, by which eight professional certificates of the professional family "Transport and maintenance of vehicles", included in the National Repertoire of professional certificates are established. (Appendix I, Code: TMVO0112)

6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

This certificate may be acquired by:

1. Training: Completion with a pass grade of the face-to-face or online training programme.
2. Recognition of the professional skills acquired through professional experience or non-formal training (prior learning): Completion of a process of skills evaluation and accreditation in all the skills units making up the professional certificate.
3. Dual training: Completion of a training and apprenticeship contract, which may range from 1 year (or 6 months, if stipulated as such in the collective agreement) to 3 years, during which effective working time is combined with time dedicated to training under the training programme for the professional certificate.

The training method (number 1 above) requires successful completion of the training modules and the practical training

Description of vocational training received	Percentage of total programme (%)	Duration (hours)
Training modules	75	360
Practical training at the workplace	25	120
Total duration of training leading to the certificate		480

Entry/access requirements:

- No entry requirements

Additional information: Professional certificates are instruments for official accreditation of the professional qualifications in the National Catalogue of Professional Qualifications for all economic activities, within the scope of the labour administration. The National Repertoire of Professional Certificates is divided into three qualification levels (Level 1, Level 2 and Level 3), and by sectors into 26 professional families and 102 professional areas. More information is available at: www.sepe.es

National Europass Centre: www.sepie.es

(*) **Explanatory note:** This document is designed to provide additional information about the specified certificate, but has no legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications; Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates; and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information is available at: <http://europass.cedefop.eu.int>

Information on Professional Certificates of the Map of Qualifications and Vocational Training in Spain

